

## THE ALSIP PARK DISTRICT | SUCCESS STORY

# Streamlining Member Experiences and Communications at Alsip Park District

The Alsip Park District caters to a vibrant community of over 400 plus members, delivering a diverse array of programs, including camps, after-school care, and preschool. They've discovered that ePACT is a game-changer that gives them confidence and critical information in emergency situations.

## Immediate Updates from Families

Families rely on ePACT records to communicate essential participant details for all their children's enrolled activities. Staff promptly receive notifications for any new information, ensuring immediate access, even during ongoing programs.

## Efficient Information Management


Our staff can effortlessly monitor form submissions via a centralized dashboard, easily sorting for specific details essential for program preparation, such as special requirements or medical clearances. Records and documents seamlessly transfer between programs and authorized personnel, ensuring comprehensive and well-informed assistance.

## Enhanced Experience for Families


Upon registration, families promptly receive their ePACT invitations. Automated reminders gently prompt families with outstanding information. Automated reconfirmations for returning participants and those attending multiple programs guarantee that their details remain up to date.

## Secure Cloud-Based Storage

ePACT provides a secure repository for all forms, waivers, and uploaded files, ensuring compliance with stringent data retention policies. Information is automatically purged after a designated retention period, enabling the Alsip Park District to meet regulatory standards effectively. Staff can efficiently store and retrieve records as needed, all while adhering to state licensing requirements.

 "One of the standout features of ePACT is its ability to consolidate all the crucial information about our youth participants in one secure and easily accessible digital space. Gone are the days of shuffling through stacks of paper forms; ePACT allows us to efficiently manage emergency contacts, medical details, and consent forms for each participant."

REBECCA PERKAUS, RECREATION SUPERVISOR

 "In emergency situations, where time is of the essence, ePACT has been a game-changer. The ability to gain instant access to a minor's medical forms while on the go has been crucial for our team. The app's offline functionality ensures that even in areas with limited connectivity, we can retrieve vital information swiftly and make informed decisions in real-time."

REBECCA PERKAUS  
RECREATION SUPERVISOR

## THE HIGHLIGHTS

By transitioning to ePACT, Alsip Park District saved hundreds of administrative hours, streamlined the collection of critical information, and ensured a secure archiving process to meet state licensing requirements

# 10,000

minutes saved by families filling out forms and waivers

# \$4,167

annual savings in administrative after investment

# 5

minutes saved accessing critical information in an emergency