

HIGHLANDS PARK DISTRICT | SUCCESS STORY

Enhancing Experiences on the Shore of Lake Michigan

Just north of Evanston and Chicago Illinois, the Highlands Recreation District caters to a vibrant community of over 200 plus members, delivering a diverse array of programs, including camps. ePACT has given them a better way to approach their youth management.

Immediate Updates from Families

Families rely on ePACT records to communicate essential participant details for all their children's enrolled activities. Staff promptly receive notifications for any new information, ensuring immediate access, even during ongoing programs.

Efficient Information Management

Our staff can effortlessly monitor form submissions via a centralized dashboard, easily sorting for specific details essential for program preparation, such as special requirements or medical clearances. Records and documents seamlessly transfer between programs and authorized personnel, ensuring comprehensive and well-informed assistance.

Enhanced Experience for Families

Upon registration, families promptly receive their ePACT invitations. Automated reminders gently prompt families who have yet to submit their information. Automated reconfirmations for returning participants and those attending multiple programs guarantee that their details remain up-to-date.

Secure Cloud-Based Storage

ePACT provides a secure repository for all forms, waivers, and uploaded files, ensuring compliance with stringent data retention policies. Information is automatically purged after a designated retention period, enabling the Highlands Recreation District to meet regulatory standards effectively. Staff can efficiently store and retrieve records as needed, all while adhering to state licensing requirements.



"If you are using paper, STOP! That is it. This is such a streamlined way of going about things. It's such a better way of getting information. It's such a better way to request information from families."

MIKE KOEING
PROGRAM DIRECTOR

THE HIGHLIGHTS

By transitioning to ePACT, Highlands Park District saved hundreds of administrative hours, streamlined the collection of critical information, and ensured a secure archiving process to meet state licensing requirements.

5,000

minutes saved for families
filling out forms and waivers

\$2,083

in annual administrative costs
savings after investment

500

plus pages of forms and
waives saved annually



"ePACT has not only provided us with a secure and paper-free way of managing emergency information but has elevated our overall approach to youth program management. We wholeheartedly recommend ePACT to organizations seeking a comprehensive, efficient, and user-friendly solution for enhancing their emergency preparedness and communication efforts."

MIKE KOEING, PROGRAM DIRECTOR